



CARRIER PAYMENT INFORMATION

REQUIRED DOCUMENTS

THE FOLLOWING DOCUMENTS MUST BE SUBMITTED FOR EACH LOAD:

- Carrier company invoice
- Bill of Lading (BOL) signed by customer
- All other load-specific documents, if applicable

INVOICE INFORMATION

SUBMITTED INVOICES SHOULD INCLUDE THE FOLLOWING:

- Carrier company name
- Company address
- Company contact information
- J.B. Hunt load number
- Amount being invoiced

DO NOT:

- Use the BOL as an invoice
- Include multiple loads on the same invoice
- Write a dollar amount on the BOL
- Include lumper service payments on your invoice

For more information on lumper payment procedure, see instructions on page 9 of this document, or read our blog post:

[Detention and Lumper Payment Processes.](#)

INVOICE				Invoice #
Your Company Name Street Address City, State Phone # Fax # Email Address		Bill to JB Hunt		Date
		Driver:		
		Truck:		
Item	JB Hunt Load #	Description	Amount	
Line Haul				
Deadhead				
Fuel Surcharge				
Other				
			TOTAL: \$	
We appreciate your business!				

Payment Terms and PROCEDURES

STANDARD PAY TERMS

STANDARD PAY = PAYMENT 21 DAYS AFTER RECEIPT OF LOAD DOCUMENTS

HOW TO SUBMIT LOAD DOCUMENTS:

- Scan using TRANSFLO products – enter recipient ID: JBHD
- Email to: ics_scan@jbhunt.com

QUICK PAY TERMS

QUICK PAY = PAYMENT 2 DAYS AFTER RECEIPT OF LOAD DOCUMENTS

HOW TO SUBMIT LOAD DOCUMENTS:

- Scan using TRANSFLO products – enter recipient ID: JBHA
- Email to: qpdocs@jbhunt.com

Helpful RESOURCES

LUMPER PAYMENTS

Use the process below for lumper payments:

- Do NOT pay for lumper service from a cash advance or out of pocket– you WILL NOT receive reimbursement.
- For loads requiring lumper service, do the following:
 - Call 1-800-UNLOAD1 (1-800-865-6231)
 - Give the freight specialist your J.B. Hunt load number
 - The freight specialist will pay the lumper directly

NOTE: Read your load confirmation for every load. If there are requirements listed in the COMMENTS section of the load confirmation, they supersede the procedures listed here.

DETENTION PAYMENTS

Use the process below for detention payments:

- Notify the J.B. Hunt detention center within TWO (2) hours of the scheduled pick up/delivery appointment to report the delay
 - Call 877-977-7427
 - Email carrier.detention@jbhunt.com
- When the delay ends, call or email with the departure time
 - Call 877-977-7427
 - Email carrier.detention@jbhunt.com
- Record arrival and departure times on the Bill of Lading (BOL)

NOTE: Read your load confirmation for every load. If there are detention requirements listed in the COMMENTS section of the load confirmation, they supersede the procedures listed here.

RESOURCES

Check out these blog posts for helpful information on J.B. Hunt payment processes:

- [Tracking Load Payments with the J.B. Hunt 360 Payment Dashboard](#)
- [J.B. Hunt Waives Quick Pay Fees for J.B. Hunt 360 Users](#)
- [Answers to Common Questions About J.B. Hunt Load Payments](#)
- [5 Money-Saving Tips for Small and Mid-Size Trucking Companies](#)
- [Utilizing Best Practices for Faster Load Payment Processing](#)