CARRIER PAYMENT INFORMATION
REQUIRED DOCUMENTS

THE FOLLOWING DOCUMENTS MUST BE SUBMITTED FOR EACH LOAD:

- Carrier company invoice
- Bill of Lading (BOL) signed by customer
- All other load-specific documents, if applicable
INVOICE INFORMATION

SUBMITTED INVOICES SHOULD INCLUDE THE FOLLOWING:

• Carrier company name
• Company address
• Company contact information
• J.B. Hunt load number
• Amount being invoiced

DO NOT:
• Use the BOL as an invoice
• Include multiple loads on the same invoice
• Write a dollar amount on the BOL
• Include lumper service payments on your invoice

For more information on lumper payment procedure, see instructions on page 9 of this document, or read our blog post: Detention and Lumper Payment Processes.
SUBMITTED BILLS OF LADING (BOL) SHOULD INCLUDE THE FOLLOWING:

- Customer signature
- J.B. Hunt load number
- Arrival and departure times for detention payment, if applicable

For more information on detention payment procedures, see instructions on page 10 of this document, or read our blog post: Detention and Lumper Payment Processes.
STANDARD PAY TERMS

STANDARD PAY = PAYMENT 21 DAYS AFTER RECEIPT OF LOAD DOCUMENTS

HOW TO SUBMIT LOAD DOCUMENTS:

• Scan using TRANSFLO products – enter recipient ID: JBHD
• Email to: ics_scan@jbhunt.com
QUICK PAY TERMS

QUICK PAY = PAYMENT 2 DAYS AFTER RECEIPT OF LOAD DOCUMENTS

HOW TO SUBMIT LOAD DOCUMENTS:

• Scan using TRANSFLO products – enter recipient ID: JBHA
• Email to: qpdocs@jbhunt.com
Helpful RESOURCES
Use the process below for lumper payments:

• Do NOT pay for lumper service from a cash advance or out of pocket— you WILL NOT receive reimbursement.

• For loads requiring lumper service, do the following:
  • Call 1-800-UNLOAD1 (1-800-865-6231)
  • Give the freight specialist your J.B. Hunt load number
  • The freight specialist will pay the lumper directly

*NOTE: Read your load confirmation for every load. If there are requirements listed in the COMMENTS section of the load confirmation, they supersede the procedures listed here.*
Use the process below for detention payments:

- Notify the J.B. Hunt detention center within TWO (2) hours of the scheduled pick up/delivery appointment to report the delay
  - Call 877-977-7427
  - Email carrier.detention@jbhunt.com

- When the delay ends, call or email with the departure time
  - Call 877-977-7427
  - Email carrier.detention@jbhunt.com

- Record arrival and departure times on the Bill of Lading (BOL)

*NOTE: Read your load confirmation for every load. If there are detention requirements listed in the COMMENTS section of the load confirmation, they supersede the procedures listed here.*
Check out these blog posts for helpful information on J.B. Hunt payment processes:

- Tracking Load Payments with the J.B. Hunt 360 Payment Dashboard
- J.B. Hunt Waives Quick Pay Fees for J.B. Hunt 360 Users
- Answers to Common Questions About J.B. Hunt Load Payments
- 5 Money-Saving Tips for Small and Mid-Size Trucking Companies
- Utilizing Best Practices for Faster Load Payment Processing